## Curriculum Vitae

**Full Name: Suresh kumar Zarnappa Kawale**

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**9+ Yearof work experience in Information Technology Domain, and Hardware Networking.**

* To secure a challenging position in a IT company and Manufacturer Industry, where my skills and my hard work will make a solid.
* Contribution to the growth of company and thereby enhance my potential and professional development.

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| **Technical Proficiency and Expertise:** |

* Implementations & configurations of Windows Servers 2008R2/2012 and Services like Hyper-V, AD, DNS, DHCP, WDS Server and GPO etc.
* Knowledge of virtualizations platforms like VMware,Citrix&Microsoft Hyper-V (SCVMM).
* Configurations virtual labs of VMware (Esxi 6.0, Vsphere, Vcenter, Vmotion, HA,DRSetc.).
* Implementations & configurations virtual labs of SCVMM (Hyper-V).
* Installation of Linux OS like CentOS, Ubuntu and services like LAMP, RAID, FTP, DNS etc.
* Working knowledgeOffice365 and Lotus Notes Mail Account on Cloud and User End.
* Knowledge of VLAN and routing Protocols like RIP, EIGRP, OSPF.
* Worked on Tandberg data backup tools.
* Worked on HP ProLiant, Dell Power edge servers.
* Experience on Web hosting and web content management system (WordPress).
* Experience on Assembling and troubleshooting Computers Hardware.

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| **Professional Qualifications:** |

* Completed the professional courses (MCSA, CCNA and RHCE) from CMS Institute in May 2009.
* [Microsoft Certified IT Professional (MCITP) Certification](https://www.microsoft.com/en-in/learning/mcitp-certification.aspx)Done in year 2012
* Microsoft Exchange 2010 Certification Done in year 2012

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| **Academic Details:** |

* **Bachelor of Science B.Sc.IT -** from Sikkim University in June'2011 with first Class.
* **Higher Secondary Certificate (XII) -** from Mumbai University in Feb'2003 with passed class
* **Secondary School Certificate (X) -** from Mumbai University in March'2001 with passed class

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| **Personal Details:** |

* **Date of Birth** – 13thSeptember 1982.
* **Language** - Marathi, Hindi, English.
* **Address** –Room No: 02, Plot No G38, Vasant Vihar CHS, Kharghar, Navi Mumbai-410 210 Maharashtra, INDIA.

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| **Career Overview:** |

* **Period : From June 2012 to till**

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| **Company** | **:** | **Allanasons Ltd. (IFFICO Base Worldwide Company)** |
| **Roll Of Job** | **:** | **Sr IT Executive.** |
| **Company Profile** | **:** | **Edible Oil Refinery & Fat, BID & Seasoning Divisions** |
| **Reason for change job** | **:** | **Looking for better opportunity** |

**Job Profile**

* Supported more than 300 users and looking 3 Plant - (Taloja, Vashi and Kalwa) and 2 Warehouses JNPT and Vashi.
* Utilized Hp for call logging ticket system.
* Performed day-to-day administration functions, backup of application server and server maintenance.
* Installed, configured and troubleshoots of MS-outlook/Office365 and IBM Lotus mail.
* Installed and configured of Windows Servers 2012 and Services.
* Created, deleted and modified user account from active directory.
* Worked at Datacenter Operation to help in examination of network server’s equipment and maintenance.
* Trained staff and oriented them on how to use computer hardware and software system.
* Carried out other duties as requested by management for VIP & VVIP Guest.
* Updated of Windows Patches and Anti-Virus.
* Managed and maintained internal IT infrastructure.
* Prepared and maintained documentation of technologies, standards and procedures.
* Coordination with TATA and Reliance Communications for MPLS Network Link.
* Manage and Maintenance of CCTV IP Cameras, Work in NVR (Network Video Recorder).
* Worked on Smartphone Android apps, iCloud and Blackberry mail server.
* Worked on Canon, HP and Dot-matrix Epson Printers. (Monitoring Network Control, and track printing through advanced print manager.
* Support Oracle (ERP) application and troubleshooting
* Making PR-Purchas Request, GRN – Goods Received Notes, Work Order and Yearly IT Budget Planning on ERP system.

**2. Period : September 2009 to June 2012**

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| **C Company** | **:** | **Team Computers Pvt Ltd. (IBM Support)** |
| **R Roll Of Job** | **:** | **IT Support Executive** |
| **Ex Experience** | **:** | W 2 Years 9 Months |
| **R Reason to left job** | **:** | K Worked in Client Site |

* **Job Profile**
* Supported more than 500 users atIBM Mumbai.
* Utilized IBM Tivoli for call logging ticket system.
* Worked on Google Apps Server management/ User Account Management / Creating Corporate Mail Id’s/ Deleting mail Id’s, /Creating Group’s Policy
* Migrated user profile using Profix tool.
* Supported all remote offices pan India IBM users using NetMeeting,VNC and IBM Tivoli.
* Assisted System Admin to installed and configured of Windows server 2003 and Services.
* Assisted System Admin to take a backup of application server and server maintenance.
* Updated of Windows Patches and Anti-Virus.
* Created, deleted and modified user account from active directory.
* Configured IP address & appropriate DNS IP address, DNS Suffix to end user as per State wise.
* Installed, configured and troubleshoots IBM application and third party software.
* Installed, configured and troubleshoots Symantec endpoint protection.
* Installed, configured and troubleshoots of MS-outlook.
* Followed up with Vendors, whenever required & resolve issues by minimizing downtimes.

**3.Period : Jan 2007 to September 2009**

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| **C Company** | **:** | **Pepsico India Pvt Ltd** |
| **R Roll Of Job** | **:** | **IT CRE** |
| **Ex Experience** | **:** | W Worked for Two years and Nine months. |
| **R Reason to left job** | **:** | For Better Prospects |

**Job Profile**

* Accountable for IT Infrastructure & Operation Management at Unit Office, four plants, five warehouses and 6 sales offices.
* Monitoring & Troubleshooting of WAN Network connectivity for different airline’s HOSTS.
* Troubleshooting of LAN Connectivity issues on site.
* Managing RAS connectivity for remote users.
* Bandwidth Allocation management B/W applications like SAP, Mail & Internet etc.
* Regular Backup of user data, mailboxes and scheduled offline & online backup to minimize the data loss for working on ARC server backup utility.
* Event Management for Seminars, Video & Audio Conferences.
* Hardware Troubleshooting of Different kind of Servers.
* Installation & Configuration of MS Outlook and Network Printer for Clients.
* Implementation of Application related Work orders assigned to our team.
* Inventory Management & keep track of Inventory.
* Resolve the issues as per the SLA of 10 min.

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| ***Professional Competencies :*** |

* Ability to work without supervision
* Good communication skills
* Initiative and ability to multitask
* Good at problem solving

**(Sureshkumar Z Kawale)**